Notice 1/1/10
ASP-MG24 Software and Firmware Upgrades

Please read all content before proceeding.

Thank you for your purchase of the ASP-MG24. Due to continual product development, some feature advancements require updating the software and firmware on your ASP-MG24 to assure full functionally of your unit. To find out if your unit has the latest upgrades follow the steps below.

Software Upgrades

To find the latest Firmware and Software, go to AtlasSound.com. Go to Support at the top of the web page, click on Sound Masking Software & Documentation. There will be a link for the Firmware and a separate link for the Software.

Note: The majority of the upgrades only apply to the ASP-MG24TDB version.

Atlas recommends that you upgrade the software for full feature functionality. To find out if you are using the latest software it is not necessary to have an ASP-MG24 connected. With the ASP-MG24 application software open, the installed version will be displayed at the top of the screen. If the installed version displayed does not match the version on the support website follow the steps below.

1. Uninstall the old software version. Go to Control Panel, Add and Remove Programs, locate the program ASP-MG24, click on Remove.

2. Download the zip file containing the latest software from the Atlas web site. Save the file to your computer. Unzip the file and click the file called Setup.

3. Connect the ASP-MG24 unit and follow the ASP-MG24 Quick Start Guide to initiate the unit. This guide can also be downloaded from the same web location. **Note: It will be necessary to locate the driver comm port as stated in the Quick Start Guide.**

4. If you are installing the optional MGTDB card (Advance Scheduler Card) it will be mandatory to install the latest software version and firmware version. Refer to the section for firmware upgrades.

New units, it is always recommended prior to loading the software provided on the disc to compare the software version of the disc to the latest file located on the Atlas website. Note: The software version provided on the disc will operate your ASP-MG24 but may not utilize all the latest features. If you are installing the MGTDB card (Advance Scheduler Card) it will be mandatory to install the latest software version.

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Firmware Upgrades

The firmware upgrade reprograms the ASP-MG24 microprocessor to accept code from new external devices. To find out the firmware revision you must have the ASP-MG24 connected to a computer and communicating. The units Firmware revision will be listed at the top of the GUI page. It may not be necessary to upgrade the firmware and we suggest contacting Atlas Customer Support to find out if an upgrade is necessary for your application.

Note: Most upgrades effect only the scheduler section.

If a firmware upgrade is required, closely follow the steps below.

1. Prior to installing the MGTDB card, connect the ASAP-MG24 to your computer to assure the unit is working properly. Follow the ASP-MG24 Quick Start Guide.

2. Then install the latest software if needed.

3. Install the MGTDB card following the installation instructions.

4. **Save all presets on the ASP-MG24 to your computer. Note: All files on the ASP-MG24 will be erased.**

5. Install new firmware file onto your computer from CD or the Atlas website. It will be helpful to place file in the same folder as the ASP-MG24 software.

6. Click the Upgrade Firmware button. Click YES in the pop-up window.

7. Navigate to the firmware file, Select the firmware files.

8. Wait until the green bar prompts to turn the power OFF, then ON. Unplug at the power cord for power removal. Wait 10 seconds and then remove power.

9. Allow the update to complete.

10. Close the Device 1 window by clicking on the Red "X" button.

11. Open the Device 1 window and allow the unit to connect.

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